



# FAITH

## Feeling SAFE to Transact Online In the Third Age

"FAITH - Feeling SAFE to Transact Online In the Third Age" is a two-year project co-funded by the Erasmus+ programme of the European Union. The main objective of the project is to address the digital marginalisation of people aged 55 and over by enhancing their skills and confidence in using the internet and digital technologies for online transactions.

### Peer-to-Peer Mentoring Programme Guide

A unique feature of the FAITH project is the Peer-to-peer mentoring methodology employed for supporting adults 55+ in building their digital capacities. In that sense, older adults will act as learning facilitators – or mentors – to other older adults that wish to enhance their digital skills.

The special interactions between mentors and participants are expected to be very beneficial for all parties involved, as peer mentoring can offer greater opportunity for **empathy and a sense of equity and expertise**. For the mentors, participation in such an intervention can contribute to personal satisfaction, while research has shown that older adults tend to have better learning outcomes when they are guided by peers.

#### Tutorial Webinar

Join us for the virtual "*Digital Mentor Tutorial Webinar*" to learn more about the FAITH's online platform on safe financial transactions and hear the learning experiences of older trainees.

**When:** Thursday,  
**November 10, 2022,**  
at **9:45-12:00 CET**

**Where:** **Online**, via  
zoom

**How:** Click [here](#) to register.



To guide the implementation of the programme, the FAITH partnership developed a **Peer-to-Peer Mentoring Programme Guide**, available in English, Greek, Italian, and Portuguese on the project [website](#).

The guide was developed for organizations and individuals who wish to apply a **learning intervention for older adults based on peer-to-peer mentoring**. It provides a guide on mentoring and guidelines to use it as a method to make a learning experience engaging, meaningful and successful. It can be used for the **development of digital skills for older adults**, based on the project's learning material, or can be **tailored to any other subject of interest** and used in **various educational contexts**.

## E-learning Platform and Instructor's Guide

The FAITH partnership also developed a series of educational materials aimed at building the capacities and self-efficacy of older adults in **using the internet, ICT devices, and performing online transactions with safety**.

The materials were developed for use within a range of **different contexts across** the countries of the partnership and the rest of **Europe**. Designed for both **face-to-face training** and **e-learning**, all training materials are freely accessible via the FAITH [e-learning platform](#).

An accompanying **Instructor's Guide** is also available in English and partners' languages (Greek, Italian, and Portuguese), offering information on **how to use the learning programme** designed, but also insights on the **learning needs** of older adults and **tips** on how to **adapt existing educational methods and techniques** to those needs.

## The partnership

FAITH is a joint effort of 7 partners representing 6 EU countries: 50 Plus Hellas (Greece), Anziani e Non Solo (Italy), Center for Social Innovation (CSI; Cyprus), Misericórdia of Amadora (SCMA; Portugal), Symplexis (Greece), AGE Platform Europe (Belgium) and BK Consult (Germany).

### Final Event

Learn more about our success stories, our resources and lessons learnt during the project's Final Event on the 7<sup>th</sup> of December 2022!

You will have the chance to discuss directly with the some of the mentees of the project from Greece, Cyprus, Portugal and Italy.

**When: December 7, 2022,**  
at **10:00 – 16:00 CET**

**Where: in Brussels** and  
**online**, via zoom

**How: Click [here](#)** to register